

## **Thank you for your order!**

We have tried our very best to pack your goods with care. However, should you need to return any item, please choose an option below and follow the steps accordingly.

### **How to Return**

#### **Standard Returns Procedure**

If you need to return any goods to us, please follow the instructions below:

- Complete the Returns Form overleaf;
- Carefully and securely repackage your returning items and Returns Form;
- Take your parcel with Returns Form enclosed to your nearest Post Office;
- Choose a suitable method of postage, i.e. Recorded or Registered (you are advised to take out suitable insurance for the goods you are returning);
- Retain your Proof of Postage in case the parcel is lost in transit.

# Returns Note

**Please send all returns, along with this form to:**

Returns Dept, Northgame House, Haig Road, Parkgate Ind. Estate, Knutsford, Cheshire, WA16 8DX

<b>Your name:</b>	<b>Order number:</b>
<b>Your address:</b>	<b>Address for replacement product to be sent:</b> (only fill in if different to your address)
<b>Your postcode:</b>	<b>Daytime telephone No. :</b>
<b>Returned product(s):</b>	<b>Reason(s) for return:</b>
<b>Preferred course of action:</b>	
<b>If your return requires products to be shipped back to you, please provide the Security Code (CVV 3 digit number) from your original payment card so we can process the return without delay.</b>	<b>CVV Number:</b>

**PLEASE NOTE:** With the exception of faulty merchandise, we cannot exchange or accept the return of:

- Undergarments including, base layers, sports bras, jockey straps, and athletic supports if they appear to be visibly worn/used in any way
- Garments with any form of embellishment (e.g. printing or embroidery)
- Goods made to your specification
- CD, DVD or other recording media if their seal is broken
- Publications and Journals, such as magazines etc.